

CIPH: Recommendations for hotels and private-accommodation providers

For hotels and private accommodation providers, it is recommended to act in accordance with the following recommendations.

During their hotel stay, visitors must adhere to physical distancing measures and maintain a 1.5-meter distance between themselves and other visitors, unless they are members of the same family or group.



A disinfectant dispenser has to be present at the entrances into the hotel premises (lobby, reception, sport-recreational content, payment counters), as well as in the employees' work area.



Comply with the rules regarding the maximum number of persons allowed in certain areas in accordance with the defined criteria of maintaining a physical distance of 1.5 meters in relation to other visitors, unless they are members of the same family or group.



It is necessary to ensure a sufficient quantity of paper towels and other disposable materials, as well as cleaning and disinfectant equipment and agents.



It is necessary to place information regarding the hygiene procedures at the entrances to the hotel/accommodation premises in a visible place, or place information with guidelines on proper behaviour and protection measures in rooms where the guests are staying, or give this information to the guests during check-in, or place an information leaflet in the accommodation unit. The telephone number of the responsible person in the hotel is available in the accommodation unit, that person is in charge of contacting health institutions in the event of that there is a suspicion of COVID-19.



In all public areas inside the hotel/facility it is recommended to set up waste bins with appropriate lids.



It is necessary to provide a sufficient quantity of protective masks and gloves for employees entering the guest accommodation units (e.g. maintenance staff, cleaners, etc.).